



State of Tennessee Department of Children's Services

Administrative Policies and Procedures: 10.1

Subject: Family Crisis Intervention Program

Supersedes: DCS 10.1, 04/01/97

Local Policy: No

Local Procedures: No

Training Required: Yes

Approved by:

Effective date: 04/01/97

Revised date: 06/01/01

Application

To All Department of Children's Services Employees.

Authority: TCA 37-1-132; 37-1-168, 37-1-169

Policy

The Department of Children's Services will provide family crisis intervention services in all counties of the state. The Family Crisis Intervention Program will ensure that all appropriate community services have been utilized prior to certifying to the court that an unruly child requires additional court intervention or state custody. All juvenile courts in Tennessee will refer unruly children as defined by law to the Department of Children's Services' Family Crisis Intervention Program prior to committing such child into the custody of the state.

Procedures

A. Family Crisis Intervention Program Manual

1. Development and application

A manual of operational procedures (Family Crisis Intervention Program Procedure Manual) for the delivery of crisis intervention services to unruly youth and their families shall be developed and implemented by all Department of Children's Services staff assigned to the Family Crisis Intervention Program.

2. Distribution

The Family Crisis Intervention Program Manual must be made available to all staff.

3. Training

Four days of training in the use of the manual and skill competency for the delivery of crisis intervention services will be provided after staff assignments for this program are made in each region. Two additional days of training for specialized knowledge will be provided to staff member assigned to the Family Crisis Intervention Program within the first year of program operation.

4. Review

The Family Crisis Intervention Program procedure manual will be reviewed annually and updated/revised as implementation feedback necessitates.

Forms

CS-0497	Crisis Intervention/Resolution Plan/Crisis Intervention/Resolution Plan Revisions
CS-0498	Application For Services In The Family Crisis Intervention Program
CS-0499	Juvenile/Family Certification
CS-0559	Release of Information

Collateral Documents

Family Crisis Intervention Program Procedure Manual

Standards

None

Glossary

Term	Definition
<i>Crisis Intervention</i>	Crisis Intervention is an approach for helping an individual or family that is experiencing a temporary loss of ability to cope with a life situation due to overwhelming stress, a process used to help those already in crisis. Crisis Intervention focuses on the immediate problem rather than the past histories of those who are in crisis and focuses on helping individuals and families to stabilize and mobilize resources.
<i>Family Crisis Intervention Program</i>	The Family Crisis Intervention Program is a brief intervention with families who have unruly children at risk for state custody. The intervention is designed to help the family and child through the present crisis period so they can access less intrusive community services without requiring further court intervention and/or custodial care from the Department of

Children's Services.

Unruly

"Unruly" means: a child in need of treatment and rehabilitation who:

- (i) Habitually and without justification is truant from school while subject to compulsory school attendance under TCA 49-6-3007; or
- (ii) Habitually is disobedient of the reasonable and lawful commands of the child's parent(s), guardian or other legal custodian to the degree that such child's health and safety are endangered; or
- (iii) Commits an offense which is applicable only to a child; or
- (iv) Is away from the home, residence or any other residential placement of his parent(s), guardian or other legal custodian without their consent. Such child shall be known and defined as a "runaway".